

BID NUMBER DHA16-2026: THE APPOINTMENT OF A SERVICE PROVIDER FOR THE SUPPLY, HOSTING, MAINTENANCE AND SUPPORT OF THE REVENUE ADMINISTRATION SYSTEM AT VARIOUS CIVIC AFFAIRS OFFICES, MOBILE OFFICES THAT WILL INTEGRATE WITH VARIOUS APPLICABLE PLATFORMS (E-HOME) TO ENABLE THE DEPARTMENT TO COLLECT, RECORD AND REPORT REVENUE DUE TO THE DEPARTMENT OF HOME AFFAIRS (RSA ONLY) AS PER THE PUBLIC FINANCE MANAGEMENT ACT (PFMA), TREASURY REGULATIONS AND DEPARTMENTAL REVENUE POLICY AS WELL AS STANDARD OPERATING PROCEDURES THROUGH SITA RFB 1183 CONTRACT.

Firms may request clarification on the tender document, or any part thereof, up to the close of business one (1) week before the bid submission deadline. The closing date for clarification requests 11 September 2026.

No.	Questions	Answers
1.	Are you planning to continue using the current bank supplied card machines or terminals across your various offices? Or would you be open for us to proposing our own card terminal solution but still maintaining the existing relation with the incumbent bank.	When you DHA proposal any general accepted card machines and other that you will give the Department a solution that makes sense. The Department is not restrictive if the solution proposed is approved and your bank partner is authorized by Treasury. The solution you bring is suitable to work with DHA environment. The golden rule is that it must be prescribed by Reserve Bank and National Treasury.
2.	What is the validity period of the tender.	The validity of bids (90 days)