

BID NUMBER DHA15-2026: THE APPOINTMENT OF A SERVICE PROVIDER FOR PROVISION OF CLEANING SERVICES FOR EASTERN CAPE PROVINCE FOR 2 (TWO) METROS AND 6 (SIX) DISTRICTS FOR VARIOUS BUILDINGS AND MOBILE TRUCKS FOR A PERIOD OF THIRTY-SIX (36) MONTHS, WITH A POSSIBLE EXTENSION FOR A FURTHER 24 MONTHS SUBJECT TO SATISFACTORY PERFORMANCE AND BUDGET AVAILABILITY.

Firms may request clarification on the tender document, or any part thereof, up to the close of business one (1) week before the bid submission deadline. The closing date for clarification requests 28 August 2026.

No.	Questions	Answers
1.	Calculations on page 20 of 35, where it says the metro municipalities instantly keep 5 days metros, but it's an ad hoc So they said the service required per week. Then the number of cleaners, it's obvious they are 111. But now the column after that, it says price per week, so it means I'm charging the price per week. But there is also another column at the end. And I'm not sure if that one is the number of years.	Ad hoc will always be for 5 days in a week, which means the service provider will never be asked to provide an ad hoc service if it is for days less than 5 in a week. For this particular service the bidder is required to price per week without any totals given as they will be required to work when there is a need. This service is required to close cleaning gap that may arise due to the permanent cleaner employed by the department is on leave for a period of 5 days or more.
2.	The BCA and NCCA do bidders need the compliance on those two organizations?	The bidders need not submit any certificates of compliance to any of the Cleaning associations
3.	Please assist, there is an issue when uploading supporting documents on etenders, for example, when you upload Letter of Authority, it automatically uploads across all other areas eg, bbbee, csd, the same applies when you delete. Will it be ok to scan all documents into one document and upload as a single attachment?	The matter should be reported to the National Treasury. Yes, refer to the first sub-bullet point under paragraph 6.4 on page 18 of 35 which state: " The bidding company's profile, including proof of compliance with all the requirements as per the TOR document."

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4.	As per telephone conversation, we are currently preparing for the above-mentioned tender. I would like to find out if the above tender for Cleaning Services has a previous closing bid register that you can send me?	This is the first time the Eastern Cape is advertising tender for cleaning.
5.	Bidders are only providing labour. The department will be providing the cleaning chemicals and the materials	Please refer to tender document on page 16 of 35 paragraph 4 under Special Conditions on bullet point number 16 "The Department will provide cleaning material and equipment at all times and the supplier will only be requested to supply materials and/or equipment when there is a need. When that need arises it will be on a pass-through basis".
6.	BICA and SCCA you need PCCI to register for cleaning to participate in cleaning services tender. Usually PCCI is needed to open the other certificates. So in this case is it allowed for a person from KZN to bid for the tender with the PCCI or BICA is also needed, but they are parent corporate. The association work differently in other Provinces, so in a situation like that, it may be acceptable that we present our people. BCCI certificate as paid associate compliance BCCI certificate as paid associate compliance.	Compliance certificate is not a requirement to bid
7.	I did not pick it up anywhere in the tender document the working hours for these cleaners or your office hours, what will it be?	Please refer to tender document on page 16 of 35 paragraph 4 under Special Conditions on bullet point number 3 "Provide cleaning services daily from Monday to Friday (07:30 – 16:00) as agreed (Note: Only SABS approved products to be used)".

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8.	I want to ask there, on page 26 of 35, is it where you placing in your pricing, if how much did you quote? And I see there's no place for a vet and I'm a vet vendor, so it means I'm doing my own calculation onto from previous pages of 19 and I took the whole thing to page.26.	Please refer to tender document on page 18 of 35 paragraph 6.5 under Fee Structure on bullet point number 2" The price comparison will be done against the total VAT-inclusive price per grouping provided. The price offered must be a firm total VAT-inclusive price for the provision of cleaning services and must include labor and overheads for a period of three years".