

**BID NUMBER DHA12-2025: APPOINTMENT OF SERVICE PROVIDER(S) FOR PHYSICAL SECURITY GUARDING SERVICES IN EASTERN CAPE, KWAZULU NATAL AND WESTERN CAPE PROVINCES FOR A PERIOD OF 36 MONTHS**

**Firms may ask for clarification on the tender document or any part thereof, up to close of business 1 week before the deadline for the submission of the bids – The deadline close of business of 18 July 2025.**

No.	QUESTIONS	ANSWERS
1.	Can you please sent me the Tender documents for Guarding services?	The tender document can be downloaded from the departmental website and from the National Treasury's eTender Portal using the following links: <a href="http://www.dha.gov.za/index.php/current-tenders">www.dha.gov.za/index.php/current-tenders</a> <a href="https://www.etenders.gov.za/Home/opportunities?id=1">https://www.etenders.gov.za/Home/opportunities?id=1</a>
2.	At PSIRA they use the bargaining council price schedule, which pricing schedule do we use? PSIRA or bargaining council?	Bidders are requested to refer to the Fee Structure paragraph on page 17 of the tender document.
3.	If you want to bid for all 3 regions to you, need 3 documents or you can use 1 and bid for all 3?	Bidders are required to submit one tender document. However, the SBD 3.3 and the pricing scedule must be for each province/ area bidding for.
4.	How many USB's do we submit and also envelops?	Bidders are requested to refer to the Bid proposal paragraph on page 17, second bullet from the top.
5.	On Annexure A the SCOPE OF SERVICE states; The service will be rendered on a 24 hours a day for 365 days of the year pg. 28  But on the deployment and pricing schedule; Western Cape has only 2x 24 hour sites And Easter Cape has only 13x 24 hour sites	Bidders are required to quote the Department as per Annexure B of the pricing schedule cause there are office that requires day and night and others only day.

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No.	QUESTIONS	ANSWERS
	Please clarify on Scope of work	
6.	Upon reviewing the bid documents, we noticed that the 80/20 preference point system has been indicated, despite the total anticipated contract value appearing to exceed the R50 million threshold outlined in the Preferential Procurement Regulations.	<p>Bidders must note the 4<sup>th</sup> bullet point from the bottom on page 15 of 62 in the tender document which reads as follows:</p> <p><i>“The Department reserves the right to award the bid to one or more service providers and to allocate provinces based on demonstrated existing capacity and capabilities to the first and second highest scoring bidders.”</i></p>
7.	Just want a clarity concerning the delivery of our tender response, the reason for our concerned is because in one document there are three areas for instance tender number DHA12-2025 consist of Eastern Cape, Western Cape and Kwa Zulu Natal and in the tender document in page 1 of Part A invitation to bid, the tender is closing in the Eastern Cape, East London. Does also Western Cape and Kwa-Zulu Natal are closing in the same place. Please assist us in this regard. I need to know that must we fill three document for each province and where to deliver our responses at KZN and Western Cape.	<p>Bidders are requested to refer to the first bullet at the top of page 17 of 62 in the tender document which reads as follows:</p> <p>“Bid documents may either be submitted through a courier services or hand delivered to the brown wooden bid box situated at the main entrance of the Eastern Cape Provincial Office at the address indicated on SBD 1 form attached on the Home Affairs’ tender document. If the bid documents are submitted through a courier services, <b>it is the responsibility of the bidder to ensure that the documents are submitted by the closing time and date.</b>”</p>