SBD 1

# PART A INVITATION TO BID S OF THE DEPARTMENT OF HOME AFFAIRS

TOU ARE HEREBY INVITED					1 01	OCINIO TIME: 441100
BID NUMBER: DHA20-2025 CLOSING DATE: 16 JANUARY 2026 CLOSING TIME: 11H00  THE APPOINTMENT OF THE SERVICE PROVIDER TO PROVIDE EMPLOYEE WELLNESS SERVICES TO THE						
DEPARTMENT OF HOME AFFAIRS STAFF AND FAMILY MEMBERS ACROSS ALL PROVINCES INCLUDING						
DESCRIPTION HEAD OFFICE, FOR THE PERIOD OF 3 YEARS FROM 01 APRIL 2026 TO 31 MARCH 2029.						
		OSITED IN THE SILVE	R TENDER	BOX SITUATED A	TH TH	HE MAIN ENTRANCE OF THE
BUILDING (STREET ADDRI	,					
Department of Home Affair 230 Johannes Ramokhoase						
Cnr. Thabo Sehume and Jo		Stroote				
Hallmark Building, Pretoria		ou eets				
BIDDING PROCEDURE EN		ECTED TO	TECHNICA	L ENQUIRIES MAY	BF C	DIRECTED TO:
CONTACT PERSON	Dikeledi Nchaupe	ALOTED TO	CONTACT			rato Moshoette
CONTACT LICON	Nqobile Chonco (012) 406 7166		CONTACT	LIGON		Tato Mosnoette
TELEPHONE NUMBER	(012) 406 7100		TELEPHON	E NUMBER	(01	2) 406 4127
E-MAIL ADDRESS	<u>Dikeledi.Nchaupe@</u> <u>Nqobile.Chonco@dl</u>		E-MAIL ADI	DRESS	Lo	rato.Moshoette@dha.gov.za
SUPPLIER INFORMATION						
NAME OF BIDDER						
POSTAL ADDRESS						
STREET ADDRESS						
TELEPHONE NUMBER	CODE		NUMBER			
CELLPHONE NUMBER						
FACSIMILE NUMBER	CODE		NUMBER			
E-MAIL ADDRESS						
VAT REGISTRATION NUMBER						
SUPPLIER COMPLIANCE	TAX			CENTRAL		
STATUS	COMPLIANCE SYSTEM PIN:		OR	SUPPLIER DATABASE No:	MA	·AA
AREVOLUTUE					ı	
ARE YOU THE ACCREDITED			ARE YOU A	FOREIGN BASED		│ │
REPRESENTATIVE IN	□Yes	□No	SUPPLIER	FOR THE GOODS		
SOUTH AFRICA FOR THE GOODS /SERVICES	[IF YES ENCLOSE	DDAAE1	SERVICES	OFFERED?		[IF YES, ANSWER THE QUESTIONNAIRE BELOW]
OFFERED?	[IF TES ENGLOSE	FROOFJ				QUESTIONNAINE BELOW]
QUESTIONNAIRE TO BIDD	ING FOREIGN SUPPL	LIERS				
IS THE ENTITY A RESIDEN	T OF THE REPUBLIC	OF SOUTH AFRICA (RS	SA)?			☐ YES ☐ NO
DOES THE ENTITY HAVE A	DOES THE ENTITY HAVE A BRANCH IN THE RSA?				☐ YES ☐ NO	
DOES THE ENTITY HAVE A	PERMANENT ESTA	BLISHMENT IN THE RSA	۱?			☐ YES ☐ NO
DOES THE ENTITY HAVE A	NY SOURCE OF INC	OME IN THE RSA?				☐ YES ☐ NO
	IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?					
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.						

# PART B TERMS AND CONDITIONS FOR BIDDING

#### 1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

#### 2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PA	RTICULARS MAY RENDER THE BID INVALID.
SIGNATURE OF BIDDER:	
CAPACITY UNDER WHICH THIS BID IS SIGNED: (Proof of authority must be submitted e.g. company resolution)	
DATE:	

#### **INSTRUCTIONS TO BIDDERS**

#### 1. THE TENDER DOCUMENTS

#### **Rules for Bidding**

- 1.1. The Department is not bound to accept any of the proposals submitted and reserves the right to call for presentations from short-listed bidders before final selection.
- 1.2. The Department reserves the right to terminate this appointment or temporarily defer the work, or any part thereof, at any stage of completion should the Department decide not to proceed with the tender.
- 1.3. The Department also reserves the right to appoint any other person to undertake any part of the tasks.
- 1.4. The service provider must be a single legal entity with all other necessary expertise secured via sub-contract, or under a joint venture or a consortium arrangement. The Department will enter into a single contract with a single entity for the delivery of the work set out in these tender documents.
- 1.5. The bidding entity shall be the same entity that will execute the bid. Any bid found to be fronting for another entity or entities shall be disqualified immediately.
- 1.6. All South African firms submitting bids as part of a consortium or joint venture must submit valid original tax clearance certificates.
- 1.7. All bidders submitting bids as part of joint venture, consortium, **must** submit the following:
  - i. A Joint Venture, Consortium or Trust agreement signed by all companies forming a Joint Venture, Consortium or Trust.
  - ii. A valid tax clearance certificate and/ or pin issued by South African Revenue Services (SARS) for all companies that form part of a Joint Venture, Consortium or Trust.
  - iii. A Central Supplier Database (CSD) Report for all companies that form part of a Joint Venture, Consortium or Trust.
  - iv. A consolidated SANAS B-BBEE certificate or a consolidated B-BBEE certificate issued by the Companies and Intellectual Property Commission (CIPC).
  - v. SBD 1, SBD 3, SBD 4, & SBD 6 forms must be completed using the Joint Venture, Consortium or Trust information or the lead partner as indicated on the Joint Venture, Consortium or Trust agreement.
- 1.8. Foreign firms providing proposals must become familiar with local conditions and laws and take them into account in preparing their proposals.
- 1.9. The service provider and its affiliates are disqualified from providing goods, works, and services to any private party to this Agreement, or any eventual project that may result, directly or indirectly from these services.
- 1.10. Firms may ask for clarification on these tender documents or any part thereof up to close of business 1 week before the deadline for the submission of the bids.
- 1.11. The Department reserves the right to return late bid submissions unopened.

- 1.12. Firms may not contact the Department on any matter pertaining to their bid from the time when the bids are submitted to the time the contract is awarded. Any effort by a bidder to influence bid evaluation, bid comparisons, or bid award decisions in any manner, may result in rejection of the bid concerned.
- 1.13. Should the contract between the Department and the service provider be terminated by either party due to reasons not attributable to the service provider, the service provider will be remunerated for the appropriate portion of work completed up to a maximum amount of not more than the total fee bid by the service provider for the appropriate phase of the project during which the appointment was terminated.

#### **Conditions of the Tender**

- 1.14. The General Conditions of contract will apply.
- 1.15. The Department will become the owner of all information, documents, programmes, advice, and reports collected and compiled by the service provider in the execution of this tender.
- 1.16. The copyright of all documents, programmes, and reports compiled by the service provider will vest in the Department and may not be reproduced or distributed, or made available in any other way without the written consent of the Department.
- 1.17. All information, documents, programmes, and reports must be regarded as confidential and may not be made available to any unauthorised person or institution without the written consent of the Department.
- 1.18. Bidders shall undertake to limit the number of copies of this document and destroy them in the event of their failure to secure the contract.
- 1.19. The service provider is entitled to general knowledge acquired in the execution of this agreement and may use it, provided that it shall not be to the detriment of the Department.

#### **Processing of the Bidder's Personal Information**

- 1.20. All personal information of the Bidder, its employees, representatives, associates, and sub-contractors ("Bidder Personal Information") required under this bid is collected and processed to assess the strength and competitiveness of the proposal. The evaluation and award of the contract shall be conducted following applicable legislation, policies, and standards. The Bidder is advised that Bidder Personal Information may be passed on to third parties to whom DHA is compelled by law to provide such information. For example, where appropriate, DHA is compelled to submit information to the National Treasury's Database of Restricted Suppliers.
- 1.21. All Personal Information collected will be processed under Protection of Personal Information Act (POPIA).
- 1.22. The following persons will have access to the Personal Information that has been collected:
  - a) DHA personnel participating in procurement/award procedures; and
  - b) Members of the public: when the bid is awarded, some of the following information will have to be made available on the National Treasury's e-Tender portal and DHA website:
    - Contract description and bid number

- Names of the successful bidder(s) and preference points claimed
- The contract price(s) (if possible)
- Contract period
- Names of directors; and
- Date of completion/award
- 1.23. In signing the bid document, the Bidder consents to the use of its Personal Information for the purposes as specified in the paragraphs above

#### **Cost of Bidding**

1.24. The Bidder shall bear all costs associated with the preparation and submission of its bid and the Department, will in no case be held responsible or liable for these costs, regardless of the conduct or outcome of the tender process.

#### **Content of Tender Documents**

- 1.25. The services required, tender procedures and contract terms are prescribed in the tender documents, which include:
  - i. Instruction to Bidders;
  - ii. Technical Bid;
  - iii. Terms of Reference;
  - iv. Evaluation Criterion;
  - v. Financial Bid;
- 1.26. The Bidder is expected to examine all instructions, forms, terms, and specifications in the tender documents. Failure to furnish all information required by the tender documents or submission of a bid not responsive to the tender documents in every respect will be at the Bidder's risk and may result in the rejection of the bid.

#### **Clarification of Tender Documents**

- 1.27. The Department will respond in email to any request for clarification of the tender documents which it receives no later than 1 week prior to the deadline for submission of bids prescribed by the Department.
- 1.28. Briefing session.

Bidders are invited to a non-compulsory virtual (Microsoft Teams) briefing session that will be held as follows:

Date and time: Friday, 05 December 2025 at 13h00 to 14h00.

https://teams.microsoft.com/l/meetup-

join/19%3ameeting\_NmQ2OTg5MDAtOTBmYi00OGE5LWE5MmItMDFkZDNINjM0ODQ3%40thread.v2/0?context=%7b% 22Tid%22%3a%225afed814-43e4-4135-ac14-8bbc853379ef%22%2c%22Oid%22%3a%22bff1c90d-0a0a-4944-bb8f-ecab20fe725b%22%7d

#### **Amendment of Tender Documents**

- 1.29. At any time prior to the deadline for submission of bids, the Department may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the tender document by amendment.
- 1.30. All prospective bidders who have received the tender document will be notified of the amendment in writing or by fax, and same will be binding on them.
- 1.31. In order to allow prospective bidders reasonable time in which to take the amendment into account in preparing their bids, the Department, at their discretion, may extend the deadline for the submission of bids.

#### 2. PREPARATION OF BIDS

#### Language of Bid

2.1. The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Department shall be written in English.

#### **Documents Constituting the Bid**

2.2. The bid prepared by the Bidder shall comprise the following components:

#### a) Technical Bid, including:

- i. Invitation to Bid (SBD 1)
- ii. Tax Clearance Certificate
- iii. Bidder's Disclosure (SBD4)
- iv. Preferential Points Claim Forms (SBD 6.1)
- v. General Conditions of contract
- vi. CSD report

#### vii. Letter of Authority

- The title, name, surname, and position of an authorised person to sign the bidding documents and communicate with the department on behalf of the bidding company.
- The contact details of the authorised person including the telephone number or work cell number and the email address.
- viii. Completed Technical Specification Document

#### b) Financial Bid, comprising:

- i. Price Schedule & Professional services (SBD 3)
- ii. Preferential points specific goals

#### **Bid Prices**

2.3 Prices indicated on the Price Schedule shall be the total price of services including, where applicable:

- All duties and other taxes;
- The price of transportation, insurance, and other costs incidental to the delivery of the services to their final destination:
- The price of any other incidental services required in terms of the tender deliverables;
- 2.4 Prices quoted by the Bidder shall be fixed during the Bidder's performance of the Contract and not subject to variation on any account.
- 2.5 A bid submitted with a variable price quotation will be treated as non-responsive and rejected.
- 2.6 Prices shall be quoted in South African Rands.
- 2.7 The Department has limited resources and bids must be competitive, with market-related pricing, as this will be one of the deciding factors in the final award of the contract.

#### Period of Validity of Bids

- 2.8 Bids shall remain valid for 90 days after the closing date of the bid prescribed by the Department. A bid valid for a shorter period shall be rejected by the Department as non-responsive.
- 2.9 In exceptional circumstances, the Department may solicit the Bidder's consent to an extension of the period of validity. The request and the response thereto shall be made in writing. A Bidder may refuse the request. A Bidder granting the request will not be required nor permitted to modify its bid.

#### Format and Signing of Bid

- 2.10 The Bidder shall prepare one copy of the Technical Bid and Financial Bid separately, clearly marking each "Original Technical Bid" and "Original Financial Bid", as appropriate. **Apart from hard copies, a copy should also be provided on CD or memory stick.** In the event of any discrepancy between the two, the original shall govern.
- 2.11 The original bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the Contract. All pages of the bid, except for un-amended printed literature, shall be initialed by the person or persons signing the bid.
- 2.12 Any interlineations, erasures, or overwriting shall be valid only if they are initialed by the person or persons signing the bid.

#### **Sealing and Marking of Bids**

2.13 The original and CD or Memory stick of the Technical Bid shall be placed in a sealed envelope clearly marked Technical Bid and the original and CD or Memory stick of the Financial Bid shall be placed in a sealed envelope clearly marked Financial Bid and warning "Do not open with Technical Bid". All the inner envelopes shall then be placed into an outer envelope. The inner and outer envelopes shall be addressed to the following address:

Department of Home Affairs

230 Johannes Ramokhoase Street

Pretoria

0001

- 2.14 The inner envelopes shall also indicate the name and address of the Bidder to enable the bid to be returned unopened in case it is declared late.
- 2.15 If the outer envelope is not sealed and marked as required above, the Department will assume no responsibility for the bid's misplacement or premature opening.
- 2.16 Faxed or emailed bids will not be accepted. Only hand-delivered bids submitted before the due date and time will be accepted.

#### **Closing Date of Bids**

- 2.17 Bids (Technical and Financial) must be received by the Department at the address specified under clause 2.13 above. In the event of the specified date for the submission of Bids being declared a holiday for the Department, the Bids will be received up to the appointed time on the next working day.
- 2.18 The Department may, at its discretion, extend this deadline for submission of bids by amending the bid documents in which case all rights and obligations of the Department and Bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

#### Late Bids

2.19 Any bid received by the Department after the deadline for submission of bids prescribed by the Department will be rejected and/or returned unopened to the Bidder.

#### Modification and Withdrawal of Bids

- 2.20 The Bidder may modify or withdraw its bid after the bid's submission, provided that written notice of the modification or withdrawal is received by the Department prior to the deadline prescribed for submission of bids.
- 2.21 The Bidder's modification or withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of this bid. A withdrawal notice may also be sent by fax, followed by a signed confirmation copy, postmarked not later than the deadline for submission of bids.
- 2.22 No bid may be modified subsequent to the deadline for submission of bids.
- 2.23 No bid may be withdrawn in the interval between the deadline for submission of bids and the expiration of period of bid validity specified by the Bidder on the Invitation to Bid form.

#### 3. EVALUATION OF BIDS

#### Clarification of Bids

3.1. During evaluation of bids, the Department may, at its discretion, ask the Bidder for a clarification of its bid. The request for clarification and the response shall be in writing.

#### **Preliminary Examination**

- 3.2. The Department will examine the bids to determine whether they are complete, whether they meet all the conditions of the Contract and Technical Specifications and whether any computational errors have been made, whether the documents have been properly signed, and whether the bids are generally in order.
- 3.3. Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected. If there is a discrepancy between words and figures, the amount in words shall prevail. If the supplier does not accept the correction of errors, its bid may be rejected.
- 3.4. If a bid is not responsive and not fulfilling all the conditions of the Contract and not meeting Technical Specifications, it will be rejected by the Department and may not subsequently be made responsive by the Bidder by correction of the non-conformity.

#### **Evaluation and Comparison of Bids**

- 3.5. The Department will evaluate and compare the financial bids only of those Bidders whose Technical Bid has been accepted by the Department.
- 3.6. The Department's evaluation of a financial bid will take into account information to be provided on the SBD 3.

#### **Contacting the Department**

- 3.7. Subject to clause 3.1 above, no Bidder shall contact the Department on any matter relating to its bid, from the time of the bid opening to the time the Contract is awarded. If the bidder wishes to bring additional information to the notice of the Department, it should do so in writing.
- 3.8. Any effort by a Bidder to influence the Department in its decisions on bid evaluation, bid comparison or contract award may result in rejection of the Bidder's bid.

#### 4. AWARD OF CONTRACT

#### Post qualification

4.1. The Department will determine to its satisfaction whether the Bidder that is selected as having submitted the highest evaluated responsive bid meets the criteria specified in these documents, and is qualified to perform the contract satisfactorily.

- 4.2. The determination will take into account the Bidder's financial, technical and production capabilities. It will be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the bidder, as well as such other information as the Department deems necessary and appropriate.
- 4.3. An affirmative determination will be a prerequisite for award of the Contract to the Bidder. A negative determination will result in rejection of the Bidder's bid, in which event the Department will proceed to the next highest evaluated bid to make a similar determination of that Bidder's capabilities to perform the contract satisfactorily.

#### Department's right to vary Quantities at Time of Award

4.4. The Department reserves the right at the time of Contract award to increase or decrease the quantity of the services originally specified in the Terms of Reference without any change in unit price or other terms and conditions.

#### Department's right to accept or reject any or all Bids

- 4.5. The Department reserves the right to:
  - Accept or reject all or individual items of this bid;
  - Accept one or more bids submissions reject individual items;
  - Request clarification or further information regarding any item in the Proposal;
  - Request further information from any bidder after the closing date;
  - Accept a bid that may not reflect the lowest pricing;
  - Consider any bid that may not conform to any aspect of this bid;
  - Annul the tender process and reject all bids at any time prior to contract award;
  - Consider such alternate services, terms or conditions that may be offered, whether such offer is contained in a Proposal or otherwise;
  - Award the contract or any part thereof to one or more bidders; without thereby incurring any liability to the affected Bidder or bidders.

#### **Notification of Award**

- 4.6. Prior to the expiration of the period of bid validity, the Department will notify the successful bidder in writing by registered letter or by fax, to be confirmed in writing by registered letter, that its bid has been accepted.
- 4.7. The notification of award will constitute the formation of the Contract.

#### **Signing of Contract**

4.8. At the same time as the Department notifies the successful bidder that its bid has been accepted, the Department will send the bidder the Contract Form provided in the tender documents, incorporating all agreements between the parties.

4.9. Within 2 days of receipt of the Contract Form, the successful bidder shall sign and date the Contract Form and return it to the Department.

#### **Termination of Service**

- 4.10. In case of any failure to comply with any of the conditions of the contract or unsatisfactory rendering of service, the stipulation of the General Conditions of Contract and the Special Conditions of Contract, shall be applicable.
- 4.11. Should the Department, after a reasonable period of notice, of not less than seven days, in writing, depending upon the circumstances, call upon the service provider to comply with any of the conditions and should he/she fail to do so, the Department shall, without prejudice to any of its rights be entitled to cancel the contract, and to claim from the service provider any damage or loss that might have been suffered, including any additional expense incurred by it having either to invite fresh bids or to accept any less favourable bid.

#### **Unsatisfactory Performance**

4.12. Failure to comply with the conditions of the contract, the Department shall be entitled, without prejudice to its other rights, to cancel the contract in terms of the General Conditions of Contract. Delays beyond time limits and timeframes agreed upon between the parties. Failure to meet the performance standards indicated in the contract

#### **Assignment**

4.13. The contractor shall not, without prior written authority of the Department, cede, assign or transfer its rights or obligations in respect of this contract or any part thereof or any share of interests herein, directly or indirectly, to any person, firm or organization whatsoever.



#### TERMS OF REFERENCE

#### DHA20-2025

THE APPOINTMENT OF THE SERVICE PROVIDER TO PROVIDE EMPLOYEE WELLNESS SERVICES TO THE DEPARTMENT OF HOME AFFAIRS STAFF AND FAMILY MEMBERS ACROSS ALL PROVINCES INCLUDING HEAD OFFICE, FOR THE PERIOD OF 3 YEARS FROM 01 APRIL 2026 TO 31 MARCH 2029.

#### **CLOSING DATE AND TIME OF BID:**

16 January 2026 at 11h00

Bidders are invited to a non-compulsory virtual (Microsoft Teams) briefing session that will be held as follows:

Date and time: Friday, 05 December 2025 at 13h00 to 14h00

#### Link to the virtual meeting

https://teams.microsoft.com/l/meetup-

#### **DISCLAIMER**

The Department of Home Affairs (DHA)'s bid documents and tender processes are free of charge. DHA will not call or send any official to demand payment for tender services.

Be advised that all tender notices, bids received, and awards are published on www.dha.gov.za.

The Department requests all suppliers and the business communities out there to be vigilant around matters of procurement and if in doubt, do not hesitate to contact the contact persons on the relevant procurement document or the department.

**BID VALIDITY PERIOD: 90 DAYS** 

Department of Home Affairs
Supply Chain Management
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#### TERMS OF REFERENCE

#### **OBJECTIVES**

- 1. The objectives (aim) of this tender are:
  - To invite bids from suitable service provider(s) to provide wellness services to the Department of Home Affairs officials in all provinces, including Head Office, for a period of 3 years, from 01 April 2026 to 31 March 2029, to align the contract with the financial year.

#### **BACKGROUND**

- 2. The service provider will conduct the following:
  - 2.1. Strengthen the visibility and accessibility of the Employee Wellness (EW) services to all DHA employees, as the Directorate: Employee Wellness cannot cope effectively and efficiently with the staff capacity of + -8,500 employees on its own.
  - 2.2. Provide immediate response to the employees' needs through a **24/7** call centre, especially in cases of suicide and domestic/gender based violence, etc.
  - 2.3. Provide Mental Health services through professional interventions such as counselling, psychological and emotional impact assessments and referrals of DHA employees, immediate and extended family members under the employee's care, to external service providers.
  - 2.4. Conducting De-briefing sessions for bereavement and trauma incidents which require management, within 24hrs (urban areas)- **48hrs (rural areas)** through additional professionals to heighten accessibility towards coping.
  - 2.5. HIV / AIDS Counselling and Testing and conducting awareness campaigns on TB/ STI/ HIV and AIDS to DHA employees.
  - 2.6. To ensure the wellbeing of all employees through the application of the hybrid model approach.
  - 2.7. To ensure management of workplace situations such as stress, financial management, life skills, poor eating habits and substance abuse to guarantee that employees are empowered to experience a productive and positive quality of work life, which improves performance.

#### SCOPE AND EXTENT OF THE TENDER

- 3. The successful bidder(s) will be expected to execute and conduct the following tasks for/ provide the following services/items to the Department:
  - 3.1. Provide Mental Health Management services.
    - 3.1.1. Individual Counselling: face to face and or virtual (during pandemic outbreaks)
      - 3.1.1.1. Non-critical incidents: a maximum of four (4) sessions per individual.
      - 3.1.1.2. Critical incidents: an additional four sessions per individual (4 + 4 = 8) on prior approval by DHA.
    - 3.1.2. Group Counselling: One session to a minimum of 4 and maximum of 30 participants.

- 3.2. Conduct the Management of HIV, STI TB and other chronic diseases and or pandemics in the workplace.
  - HIV Voluntary Pre and Post Counselling and Test.
  - STI (Sexually Transmitted Illness) therapeutic interventions.
  - Chronic Therapeutic Intervention (Diabetes, Cancer, Blood Pressure) etc.
  - Tuberculosis therapeutic intervention.
  - Covid 19, any other pandemic, etc
- 3.3. Conduct the Training and Emotional impact assessment on Performance Enhancement Programs and Life skills for the following matters (minimum of 10 maximum of 50 participants per session)
  - Psychosocial / Emotional impact assessment
  - Managerial / Supervisory Referral
  - Financial management (Budget, Personal financial skills, Retirement planning)
  - Restrung Work life management
  - Stress management
  - Relationship Management -Interpersonal skills development
  - Conflict into Synergy: Managing conflict in the workplace
  - Bullying
  - Motivational speaking- various motivational talks.
- 3.4. Provide a 24/7 toll free number (call center) for timeous response to the needs of troubled employees, inclusive of the following services:
  - Marketing and communication services.
  - In –depth analysis and reporting.
  - Client relationship manager per Province.
  - On site EWP Orientation session at all sites.
  - Comprehensive online Wellness Services.
  - All telephonic services inclusive of the following:
    - Counselling.
    - Life Management Services (Legal, Financial and Family Care Support).
    - HIV / AIDS Counselling, Education and Support Services, Cancer or any chronic illnesses.
    - Managerial / Supervisory Support Centre.
- 3.5. Promotion of healthy lifestyle and awareness campaigns through calendar awareness events.
  - Wellness Talks by a wellness specialists / subject matter expert (maximum of 300 participants). Topics such
    as wellness services, stress management, relationship management, emotional intelligence, substance abuse,
    financial wellness, work life integration, mental health, etc.

- Provision of promotional materials such as monthly, wallet cards, brochures, desk drops, posters, mugs, metal ribbon pins, gazebo & outdoor chairs/tables, candles, banner, massage chair, weight scale, body composition scale, water bottle, pens, masks, calendars, etc.
- 3.6. Analyze trends presented by employees, develop and present appropriate interventions to enhance productivity.
- 3.7. Establish and maintain E- Wellness (online wellness services).
- 3.8. Report: Prepare, submit and present a Dashboard and Detailed Statistical Monthly, Quarterly and Annual reports to DHA in a prescribed format which must include all demographic information such as: Age, Gender, Disability, Salary / Occupational level, Race, within agreed due dates, (5th of every month) and provide comprehensive recommendations for interventions and remedial actions. Submit Case register, training report and GTI report, and invoice aligned to the report.

#### SPECIAL CONDITIONS OF CONTRACT

- 4. To achieve the above, the successful bidder will be required to meet the following requirements:
  - The following special conditions will be applicable to this bid:
  - The service provider(s) may not recruit or shall not attempt to recruit an employee of the Department of Home Affairs for purposes of preparation of the bid or for the duration of the execution of this contract or any part thereof.
  - The service provider(s) must provide the Department of Home Affairs with management and reporting issues for monitoring purposes.
  - The successful service provider(s) taxes must be in order for the duration of the contract.
  - Have a good referral record from the organizations it has dealt with before.
  - Sustain effective transparent reporting and record keeping systems.
  - Sustain satellite service points and be able to reach all DHA offices at short notice if need be, including the most remote areas of South Africa.
  - The service provider must provide proof of payment for annual practicing licence for each professional (clinical psychologist, registered counsellor, social worker and nurse) for the current year, thereafter submit annual proof of payment for licence every year for the duration of the contract.
  - Report: Prepare and submit Dashboard and Detailed Statistical Monthly, Quarterly and Annual reports to DHA in a
    prescribed format (which must include all demographic information such as: Age, Gender, Disability, Salary /
    Occupational level, Race, within agreed due dates, (5th of every month) and provide comprehensive
    recommendations for interventions and remedial actions. Submit Case register and invoice aligned to the report.

#### **TENDER DELIVERABLES / OUTPUTS AND TIMEFRAMES**

- 5. The primary deliverables to be achieved:
  - Accessibility and visibility of EW services as outlined in the scope and extent of the services.
  - Sustain satellite service points and be able to reach all DHA offices at short notice if need be, including the most remote areas of South Africa.

#### **Termination of Service**

In case of any failure to comply with any of the conditions of the contract or unsatisfactory rendering of service, the stipulation of the General Conditions of Contract and the Special Conditions of Contract, shall be applicable. Should the Department, after a reasonable period of notice, of not less than seven days, in writing, depending upon the circumstances, call upon the service provider to comply with any of the conditions and should the service provider fail to do so, the Department shall, without prejudice to any of its rights be entitled to terminate the contract, and to claim from the service provider any damage or loss that might have been suffered, including any additional expenses incurred by it for having either to invite fresh bids or to accept any less favorable bid.

#### **Department's Discretion**

- ➤ The Department reserves the right to:
  - A. Accept one or more bid submissions;
  - B. Accept a bid that may reflect the lowest pricing;
  - C. Reject all bids submitted;
  - D. Consider any bid that may not conform to say any aspect of this bid;
  - E. Request further information in writing from any bidder after the closing date;
  - F. Cancel this bid or any part thereof at any time; or
  - G. Award this bid or any part thereof to any one or more bidders.

#### **Unsatisfactory Performance**

- Failure to comply with the conditions of the contract, the Department shall be entitled, without prejudice to any of rights, to cancel the contract in terms of the General Conditions of Contract.
- Delays beyond time limits and timeframes agreed upon between the parties.
- Failure to meet the performance standards indicated in the contract.

#### **Assignment**

The service provider shall not, without prior written authority of the Department, cede, assign or transfer its rights or
obligations in respect of this contract or any part thereof or any share of interests herein, directly or indirectly, to
any person, firm or organization whatsoever.

#### LOGISTICS AND TIMING

#### Project location(s):

The service provider must be able to provide wellness services satisfactory in all 9 provinces including Head office.

#### • Expected commencement date:

Contract Duration: The contract will run for a period of 3 years with effect from 01 April 2026 to 31 March 2029, to align the contract with a financial year.

#### Project period:

> Three (3) years

#### Bid proposal

- > The Service Provider must provide a properly referenced bid proposal in response to this TOR document with clear headings and information required to evaluate the bid against the requirements stipulated in this TOR document. The bid proposal response must indicate the following:
  - The bidding company's profile,
  - The pricing information.
  - Where substantiations are required, a certified copy of certification or proof is required to be attached to the bid response.
- ➤ Bid documents may either be submitted through a courier services or hand delivered to the silver tender box situated at the main entrance of the Hallmark Building at the address indicated on SBD 1 form attached on the Home Affairs' tender document. If the bid documents are submitted through a courier services, it is the responsibility of the bidder to ensure that the documents are inside the silver bid box by the closing time and date.
- ➤ Bidder(s) are required to submit two (2) original bid proposal response documents as per paragraph 2.10 of the tender document under instruction to bidders:
  - One (1) original technical bid document;
  - One (1) original financial bid document and;
- One (1) compact disc (CD) or universal serial bus (USB) with PDF content of each bid document by the closing date and time. Each bid response document and CD /USB must be marked correctly and sealed separately for ease of reference during the evaluation process. Furthermore, the bid response document and information in the CD or USB must be clearly labelled.

#### Fee structure

- ➤ The Service Provider is to provide the following in the bid:
  - a) Each required service, its turn-around time and an inclusive quote for each service;
  - b) The total bid price [all-inclusive].
  - c) Annual fee increases, if any

**NOTE:** This appointment is on a time and cost basis. As per paragraph 4.3 of National Treasury Instruction on Cost Containment Measures, the following costs for travel and subsistence will be applicable:

- ❖ Hotel accommodation may not exceed R1 500.00 per person per night.
- Travel by Air must only be limited to economy class.
- Claims for kilometres may not exceed the rates approved by the Automobile Association of South Africa.

Proof of disbursement costs to be attached to all claims.

#### 6. EVALUATION STAGES

The following evaluation process will be followed to evaluate the bids received:

Stage	Description	Applicable for this bid
Stage 1A	Non-compulsory virtual briefing session.	Yes
Stage 1B	Initial screening process / compliance with bid requirements.	Yes
Stage 2	Pre-qualification criteria evaluation.	No
Stage 3	Mandatory requirements evaluation.	Yes
Stage 4	Technical proposal evaluation.	Yes
Stage 5	Price / Specific goals evaluation	Yes

#### Stage 1A: Briefing session

Non-compulsory virtual (Microsoft Teams) briefing session will be held.

#### Stage 1B: Initial screening process/compliance with bid requirements

• Verification of bidder's compliance with bid requirements.

No.	Compliance Checklist	Yes / No
1.	The bidder is registered on the National Treasury Central Suppliers Database (CSD).	
2.	The bidder is in business (as indicated on CSD).	
3.	The bidder is not a restricted supplier/ or does not have a restricted director(s) (as indicated on CSD).	
4.	The bidder is Tax Compliant (as indicated on CSD) or verified through SARS	
5.	The bidder is not a government employee (as indicated on CSD).	
6.	The bidder completed SBD 1 Form in full together with the letter of authority.	
7.	The bidder completed SBD 4 Form in full and did not reveal any information or past practices that	

No.	Compliance Checklist	Yes / No
	prohibits the supplier from conducting business with the state.	
8.	The bidder completed SBD 6.1 Form in full and must indicate claimed points for each preference	
0.	point system and attach evidence as per Table 1.	

#### Stage 2: Pre-qualification criteria evaluation.

Not applicable

#### Stage 3: Mandatory requirements evaluation.

- Compliance with the mandatory requirements. Bidders who fail to meet the mandatory requirements will be disqualified.
- Only bidders who have complied with the following mandatory requirements will be evaluated for functionality.
- Service providers are not allowed to move professionals from one Province to another.

Mandatory Requirement 1	Comply	Do not comply
The Service Provider must provide the following set of Professionals, in each Province.		
The following professionals:		
Clinical Psychologists		
Registered counsellors		
Social Workers		
Nurses		

**EVIDENCE:** List of Professionals per Province indicating registration with professional bodies is required, i.e. Health Professional Council of South Africa — HPCSA or South African Council for Social Service Professions — SACSSP, South African Nursing Council –SANC.

Mandatory requirement 2	Comply	Do not comply
Minimum of three (3) years' Company (not individuals) experience in employee		
wellness or similar projects undertaken.		

- The reference letter must be from a client where the service was provided.
- The letter must indicate the satisfactory /acceptable level of performance quality.
- The bidder must provide a reference letter for the company not for an individual employee.
- The letter must indicate the start and the end date of the service (or the actual period).
- The letter must be signed and dated.
- All letters must not be older than 5 years.

No purchase orders, Award letters, Appointment letters will be accepted

#### Stage 4 – Functionality requirement evaluation

- The will be evaluated strictly according to the bid evaluation criteria stipulated in the terms of reference.
- The technical proposal will be evaluated out of 100 points with a minimum threshold of 70 points. Bidders that score less than the minimum of 70 points will be disqualified.
- Bidders must, as part of their bid documents, submit supportive documentation for all technical requirements as indicated hereunder.
- The panel (Bid Evaluation Committee (BEC)) responsible for scoring the respective bids will evaluate and score all bids based on their submissions and the information provided. Bidders are required to ensure that all information is supplied as required.

Eval	valuation Criteria			
No	Category	Evidence	Weight	Score
1	Company Experience in the field of Employee	Signed and dated contactable	40	
	Wellness or similar projects undertaken.	reference letter(s) (on a company		
	No relevant information = 0	letter head) indicating		
	1 Reference letter = 10	acceptable/satisfactory level of		
	2 Reference letters= 20	performance not older than five		
	3 Reference letters = 30	years		
	4 Reference letters =40			
2	Valid proof of registration / accreditation with	Bidders must submit the relevant	40	
	practice number of Professionals Registered with	valid proof of registration for		
	their respective professional bodies per Province.	each Professional person		
	(20)			
	9 x Clinical psychologists, = 5			
	9 x Registered counsellors, = 5			
	9 x Social workers = 5			
	• 9 x Registered nurses, = 5			
	No relevant information or anything less than			
	the required number = 0			
	Valid proof of payment for current year with the			
	following Professional bodies per Province (proof	Bidders must submit proof of		
	of payment or annual registration cards or letters)	payment for annual licence to		
	(20)	practice current year		
	9 x Health Professional Council of South Africa			
	—HPCSA, Clinical psychologist = 5			
	9 x Health Professional Council of South Africa			

Eval	Evaluation Criteria				
No	Category	Evidence	Weight	Score	
	—HPCSA, Registered counsellors = 5				
	9 x South African Council for Social Service				
	Professions – SACSSP- Social Workers = 5				
	9 x South African Nursing Council —SANC —				
	Registered Nurses = 5				
	No relevant information or anything less than				
	the required number = 0				
3	Provide Reference letter/s (not older than five	Signed and dated contactable	10		
	years dated and stamped) from suppliers who you	reference letter(s) (on a company			
	(the Bidder) served with 24/7 call centre or similar	letter head) indicating			
	work confirming acceptable level of performance	acceptable/satisfactory level not			
	No relevant information = 0	older than five years.			
	1 reference letter = 5				
	2 reference letters = 10				
4	Provide reference letter/s from suppliers who you	Signed and dated contactable	10		
	(the Bidder) served with ONLINE Wellness services	reference letter(s) (on a company			
	or similar work confirming acceptable level of	letter head) indicating			
	performance.	acceptable/satisfactory level not			
	No relevant information = 0	older than five years.			
	1= reference letter = 5				
	2 = reference letters = 10				
Tota	l	1	100		

#### Stage 5- Price/ Specific goals

- Bids will be evaluated in accordance with the prescripts of the Preferential Procurement Policy Framework Act (PPPFA) and the associated Preferential Procurement Regulations of 2022, which stipulate a 80/20 point split for requirements with a Rand value equal to or below R 50 000 000, inclusive of all applicable taxes.
- A valid SANAS B-BBEE Status Level Verification certificate or a B-BBEE certificate issued by the Companies and Intellectual Property Commission, with the exception of EME's (Exempt Micro Enterprises) and QSE's (Qualifying Small Entity) who are required to submit sworn affidavit in terms of Code of Good Practice. The sworn affidavit must be signed by the EME representative and attested by a Commissioner of oath.
- As bids are only invited for requirements with a Rand value equal to or below R 50 000 000 inclusive of all applicable taxes, the 80/20 system shall be applicable and will be calculated as follows.

SN	COMPONENT	POINTS
1.	Price:	80
2.	Preferential points: Specific goals	20
	TOTAL:	100

## FEE STRUCTURE:

	Service	Rate	Fixed
1	Call Centre: 24/7 All telephonic Services inclusive of:		
	Telephone Counselling		
	Life management Services (Legal, Financial and		
	Family Care Support)		
	HIV/AIDS Counselling, Education and Support	per service/month	per month
	Services		
	Harassment and bullying		
	Support groups		
	Managerial /supervisory support centre		
2	Promotion of healthy lifestyle and awareness campaigns		
	through calendar awareness events, include the following		
	services:		
	Marketing and communication services		
	In-depth analysis and reporting		
	Topics such as wellness services, stress management,		
	relationship management, emotional intelligence, substance		
	abuse, financial wellness, work life integration, mental health,		
	etc	Per year	
	Client relationship Manager per Region		
	Analyse trends presented by employees, develop and present		
	appropriate interventions to enhance productivity.		
	On-site EWP orientation sessions at all sites		
	Provision of promotional materials such as: Wallet cards,		
	brochures, desk drops, posters, mugs, mental ribbon pins,		
	gazebo & outdoor chairs/tables, candles, banner, massage		
	chair, water bottle, condoms, mask, etc.		
	Comprehensive Online Sessions at all sites		
	EWP Strategies Review/Development		
	Wellness talks by wellness specialist/subject matter experts		

Service	Rate	Fixed
(maximum of 300 participants) Service Marketing presentations		
Travel Costs		
Total		

Servi	ce	Rate	Fee per Service (VAT Incl)
3.	Counselling Face to Face	Non-critical incidents: A  Maximum of four (4) sessions per individualPer session attended (maximum sessions: 4)  -Critical incidents: an additional four sessions per individual (4 +4 = 8) on prior approval from DHA	Per session
4.	Group Counselling Group Trauma Intervention Bereavement support (Register of participants) (Group trauma interventions report)	Per session per group attended (minimum 4 maximum 30)	per session per hour
5	Management of HIV, STI, TB and other chronic diseases in the workplace: Voluntary HIV Counselling and Testing Seasonal General Practitioner-travel time plus consulting Seasonal Nurse — travel time plus consulting	Per employee per family member Max of 8 hours a day Max of 8 hours a day	per employee per day
6.	Training:  Conduct training and emotional impact assessment on performance enhancement programs and life skills for the following matters (Minimum of 10 Maximum of 50 participants per session)  Psychosocial/Emotional impact assessment  Managerial/Supervisory referral  Financial management (Budget, personal, financial	Per group trained (Minimum group of 10 Maximum of 50)	per session

Service		Rate	Fee per Service (VAT Incl)
sl	kills, retirement planning)		
R	lestrung-work life management		
S	tress management		
R	Relationship management • Interpersonal skills		
D	Pevelopment		
С	Conflict into Synergy: Managing conflict in the		
w	vorkplace		
M	otivational speaking - various motivational		
В	sullying and harassment in the workplace		
S	support groups for all health matters		
(F	Register of participants & report must be submitted		
рі	rior payment)		
Total in	dicate on SBD 3.3		
T	ravelling	Per kilometre travelled AA rate	

## Specific goals

Note to tenderers: The tenderer must indicate how they claim points for each preference point system

Specific goals allocated points in terms of this tender	Allocated Preference points	Evidence
The company owned / director/s / shareholders by people who are Black.  • 100% company owned by people who are Black = 7points  • ≥51% and <100% company owned by people who are Black = 5 points  • >0% and <51% company owned by people who are Black = 2 points	7	Proof of claim as declared on SBD 6.1 in verifying the tenderer's status.  The following must be submitted as proof of claim as declared on SBD 6.1 for the specific goals:  Company Registration Certification as issued by the Companies and Intellectual Property Commission (CIPC).  Sworn Affidavit or valid B-BBEE Certificate or
<ul> <li>0% company owned by people who are Black = 0 points</li> <li>The company owned / director/s / shareholders by people who are Women.</li> <li>100% company owned by people who are Women = 10 points</li> </ul>	10	Consolidated B-BBEE certificate for Consortium, Joint Venture, or Trust.  Proof of claim as declared on SBD 6.1 in verifying the tenderer's status.  The following must be submitted as proof of claim as declared on SBD 6.1 for the specific goals:

Specific goals allocated points in terms of this tender	Allocated Preference points	Evidence
≥51% and <100% company owned by		Company Registration Certification as issued by
people who are Women = <b>7 points</b>		the Companies and Intellectual Property
• >0% and <51% company owned by		Commission (CIPC).
people who are Women = 2 points		Sworn Affidavit or valid B-BBEE Certificate or
0% company owned by people who are		Consolidated B-BBEE certificate for Consortium,
Women = 0 points		Joint Venture, or Trust.
The company owned / director/s /		Proof of claim as declared on SBD 6.1 in verifying the
shareholders by people who are Disabled.		tenderer's status.
• 100% company owned by people who		The following must be submitted as proof of claim as
are Disabled = <b>3 points</b>		declared on SBD 6.1 for the specific goals:
• ≥51% and <100% company owned by	3	Company Registration Certification as issued by
people who are Disabled = 2 points	3	the Companies and Intellectual Property
• >0% and <51% company owned by		Commission (CIPC).
people who are Disabled = 1 points		Sworn Affidavit or valid B-BBEE Certificate or
0% company owned by people who are		Consolidated B-BBEE certificate for Consortium,
Disabled = 0 points		Joint Venture, or Trust.

<sup>\*</sup>NB: Points will be allocated based on % ownership to the Company (main tendering entity). Please attach proof/ required documents.

**SBD 3.3** 

# PRICING SCHEDULE (Professional Services)

NAN	IE OF BIDDER:	BID NO: DHA20-2025
CLO	SING TIME 11:00	CLOSING DATE: 16 JANUARY 2026
OFFE	R TO BE VALID FOR 90 DAYS FROM THE CLOSING DATE OF	BID.
ITEM NO	DESCRIPTION  ** (ALL APPLICABLE TAXES INCLUDED)	BID PRICE IN RSA CURRENCY
1.	The accompanying information must be used for the formulation of proposals.	
2.	Bidders are required to indicate a ceiling price based on the tota estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project.	R
3.	Period required for commencement with project after acceptance	e of bid
4.	Estimated man-days for completion of project	
5.	Are the rates quoted firm for the full period of contract? Only fir	m prices will be accepted.

SBD4

#### **BIDDER'S DISCLOSURE**

#### 1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

#### 2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest1 in the enterprise,
  - employed by the state?

#### YES/NO

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

<sup>&</sup>lt;sup>1</sup> the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

2.2	Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? <b>YES/NO</b>
2.2.1	If so, furnish particulars:
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?  YES/NO
2.3.1	If so, furnish particulars:
3.1 3.2	I, the undersigned, (name)
3.3	every respect;  The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium2 will not be construed as collusive bidding.
3.4	In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may

<sup>3.4</sup> The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

<sup>&</sup>lt;sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6
OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY
CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Signature	Date
Position	Name of bidder

#### PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

#### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to invitations to tender:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
  - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

#### 1.2 To be completed by the organ of state

- a) The applicable preference point system for this tender is the 80/20 preference point system.
- b) The 80/20 preference point system will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
  - a) Price; and
  - b) Specific Goals.

#### 1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim Page **30** of **35** 

points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

#### 2. **DEFINITIONS**

- (a) "tender" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

#### 3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

#### 3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$Ps = 80\left(1 - \frac{Pt - Pmin}{Pmin}\right)$$
 or  $Ps = 90\left(1 - \frac{Pt - Pmin}{Pmin}\right)$ 

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

# 3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

#### 3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$Ps = 80\left(1 + rac{Pt - P \, max}{P \, max}
ight)$$
 or  $Ps = 90\left(1 + rac{Pt - P \, max}{Pmax}
ight)$ 

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

#### 4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1 In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2 In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
  - (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
  - (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.

The specific goals allocated points	Number of	Evidence	Number of
in terms of this tender	points		points claimed
	Allocated (80/20		(80/20 system)
	system) (To be		(To be
	completed by the		completed by
	organ of state)		the tenderer)
The company owned / director/s /	7	Proof of claim as declared on SBD 6.1	
shareholders by people who are Black.		in verifying the tenderer's status	
100% company owned by people			
who are Black = 7 points		The following must be submitted as	
≥51% and <100% company owned		proof of claim as declared on SBD 6.1	
by people who are Black = 5		for the specific goals:	
points			
• >0% and <51% company owned by		Company Registration Certification	
people who are Black = 2 points		as issued by the Companies and	
0% company owned by people who		Intellectual Property Commission	
are Black = <b>0 points</b>		(CIPC).	
		Sworn Affidavit or valid B-BBEE	
		Certificate or Consolidated B-BBEE	
		certificate for Consortium, Joint	
		Venture, or Trust.	
The company owned / director/s /	10	proof of claim as declared on SBD 6.1	
shareholders by people who are		in verifying the tenderer's status	
Women.			
100% company owned by people		The following must be submitted as	
who are Women = 10 points		proof of claim as declared on SBD 6.1	
≥51% and <100% company owned		for the specific goals:	
by people who are Women = 7			
points		Company Registration Certification	
• >0% and <51% company owned by		as issued by the Companies and	
people who are Women = 2 points		Intellectual Property Commission	
0% company owned by people who		(CIPC).	
are Women = 0 points		Sworn Affidavit or valid B-BBEE	

The specific goals allocated points	Number of	Evidence	Number of
in terms of this tender	points		points claimed
	Allocated (80/20		(80/20 system)
	system) (To be		(To be
	completed by the		completed by
	organ of state)		the tenderer)
		Certificate or Consolidated B-BBEE	
		certificate for Consortium, Joint	
		Venture, or Trust.	
The company owned / director/s /	3	proof of claim as declared on SBD 6.1	
shareholders by people who are		in verifying the tenderer's status	
Disabled.			
100% company owned by people		The following must be submitted as	
who are Disabled = 3 points		proof of claim as declared on SBD 6.1	
≥51% and <100% company owned		for the specific goals:	
by people who are Disabled = 2			
points		Company Registration Certification	
• >0% and <51% company owned by		as issued by the Companies and	
people who are Disabled = 1		Intellectual Property Commission	
points		(CIPC).	
0% company owned by people who		Sworn Affidavit or valid B-BBEE	
are Disabled = <b>0 points</b>		Certificate or Consolidated B-BBEE	
		certificate for Consortium, Joint	
		Venture, or Trust.	

## DECLARATION WITH REGARD TO COMPANY/FIRM

	pany registration number:
TYPE	E OF COMPANY/ FIRM
	Partnership/Joint Venture / Consortium
	One-person business/sole propriety
	Close corporation
	Public Company
	Personal Liability Company
	(Pty) Limited
	Non-Profit Company

- ☐ State Owned Company
  [TICK APPLICABLE BOX]
- 4.6 I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
  - i) The information furnished is true and correct;
  - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
  - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct:
  - iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have
    - (a) disqualify the person from the tendering process;
    - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
    - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
    - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
    - (e) forward the matter for criminal prosecution, if deemed necessary.

SIGNATURE(S) OF TENDERER(S)